UMBC Event Center is a brand new multi-purpose mid-sized arena located on the University of Maryland, Baltimore County Campus. The venue officially opened its doors in February of 2018. UMBC Event Center is owned by the University of Maryland, Baltimore County and is operated by Oak View Group Facilities. UMBC Event Center is home to the UMBC Retrievers Men’s and Women’s Basketball teams and Volleyball team. The multi-purpose venue hosts a variety of events including concerts, family shows, trade shows, consumer shows, banquets, commencements, and more.

BOX OFFICE/TICKETING
UMBC Event Center has an exclusive partnership with Ticketmaster. Tickets to the Event Center are available on umbceventcenter.com, ticketmaster.com, by phone at 800-745-3000 or at the UMBC Event Center box office located on UMBC campus. Box office hours are Monday - Friday, 10:00am - 5:00pm.
<table>
<thead>
<tr>
<th>Facility Personnel</th>
<th>Position</th>
<th>Phone Number</th>
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<tbody>
<tr>
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<td>Director of Events and Operations</td>
<td>(516) 382 - 7533</td>
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<td>Director of Corporate Partnerships</td>
<td>(860) 705 - 2070</td>
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<td>(302) 507 - 6959</td>
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<tr>
<td>Benito Diaz</td>
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<tr>
<td>William Wilson</td>
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<td>(443) 612 - 3837</td>
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<td>Jason Cichowicz</td>
<td>Box Office Manager</td>
<td>(443) 612 - 3841</td>
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<tr>
<td>Marissa Dionne</td>
<td>Senior Director of Marketing</td>
<td>(860) 881 - 3112</td>
</tr>
<tr>
<td>Marie Oliverio</td>
<td>Marketing Manager</td>
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</tbody>
</table>

For all booking inquiries, please contact Tiffany Sun at (706) 459-8610 or tsun@umbc.edu
UMBC Event Center is located on the University Of Maryland, Baltimore County’s campus in Baltimore, MD and is located directly off I-95. The venue is 10 minutes from downtown Baltimore, 5 minutes from BWI airport, and 30 minutes from Washington, D.C.

BALTIMORE MARKET
Total MSA Population: 2.7 Million People
Baltimore City: 614,664
Median Age: 38
Median Home Value: $294,000
Average Household Income: $76,788
# of Students in MSA: 44,000
White: 57%
Black 29%
Hispanic: 6%
Asian: 5%
Baltimore City: 614,664
DMA Ranking: #26

PATRON PARKING
There are over 1,000 parking spaces in the four dedicated lots adjacent to UMBC Event Center with additional lots and parking garages located on campus within walking distance. Parking during events is free to patrons.

LOADING DOCK
The loading dock consists of two loading dock bays. One lower bay with a leveling system and one upper bay that is at street level. In the loading dock, there is space to park 3 buses and 2 trucks and is equipped with three 50 amp shore power connections. There is an additional lot adjacent to the loading docks where 4 additional trucks or buses can be parked.
VENUE MARKETING

UMBC Event Center offers comprehensive marketing services in house. Take advantage of our relationships with the local media market. We will help you with placing advertising buys as well as PR opportunities.

Marketing assets provided at no charge:
- Eblast to our cyber club (includes registrations and all past purchasers)
- Social media promotions
- Prime website placement
- In arena LED ribbon boards and monitors displaying your ads during events including all sporting events.
LOGISTICAL INFORMATION

RIGGING GRID

- Total Rigging Grid Weight Capacity: 140,000 pounds
  - Sub Grid Weight Capacity (orange on map): 60,000 pounds
  - Regular Grid Weight Capacity (blue on map): 80,000 pounds
- Trim Heights
  - Sub Grid (orange on map): 40ft to floor
  - Regular Grid (yellow on map): 52ft to floor
- Steel is accessible by catwalk
- Fall Arrest System in place throughout rigging steel
- Eight (8) 10 ft spanner truss provided to install on sub grid for single hangs - no bridles on sub grid.
  Sub Grid lowers to floor for rigging
- All rigging steel beams are 10ft apart
LOCKER ROOM / GREEN ROOMS

The Event Center is equipped with one private Green room with a private bathroom as well as 4 full size locker rooms all equipped with bathrooms with showers that are easily converted into green rooms when furniture is added. Each room is equipped with high speed internet.

- 4 locker rooms
- 1 small locker room
- 1 green room
- 1 production room for tour management equipped with 2 ethernet ports
- 1 BOH catering space that can accommodate up to 70 seated at rounds
**SOUND SYSTEM**
UMBC Event Center is equipped with a custom state of the art Meyers Sound System with an Allen Heath D-Live sound console. The sound system is equipped with 24 audio tie lines located in 4 JBA boxes in each corner of the arena floor. The sound system is also equipped with 5 wireless microphones and 1 lavalier microphone.

**FORKLIFT**
The Event Center is equipped with 5,000 lb. propane forklift that is available for use.

**SCISSOR LIFT**
The Event Center is equipped with a Genie GS-3232 scissor lift with a maximum height of 32 ft.

**CLEAR COM SYSTEM**
There is an internal clear-com system throughout the Arena.

**SPOTLIGHTS**
The event Center has 2 Super Trouper III Spotlights.

**STAGING**
Stage Right portable stage is used in the event center. It will accommodate a maximum 60x40 stage. Each stage piece is 4x8 with a black finish. The height of the stage can be changed from a minimum of 4 ft to a maximum of 6 ft with 4 inch increments between the minimum and maximum numbers. For FOH station there is a 20x16x2 stage as well.

**ELECTRIC POWER**
Located upstage stage right 10 ft from stage:
- (2) 400 amp service/3 phase/120/208 volts
- (1) 100 amp service/3 phase/120/208 volts

Located front of house, house left 40 ft from FOH position:
- (1) 100 amp service/3 phase/120/208 volts
EMERGENCY EQUIPMENT
The Event Center is equipped with a state of the art emergency notification system that includes announcements on each TV display. Fire Sprinklers, smoke sensors, and fire extinguishers are located throughout the venue Event Center. The Event Center is also equipped with an emergency generator in case of power failure.

EVENT STAFFING
UMBC Event Center management will provide all front of house and back of house staffing. Management will have general security inside and outside the venue. All patrons will be subject to security checkpoints including bag checks, walk through magnetometer detection, and additional wanding when necessary.

MERCHANDISE/NOVELTIES
Merchandise areas can be set up throughout the concourse.

FOOD AND BEVERAGE
The UMBC Event Center concessions are operated and controlled by Chartwells, a Compass USA company. UMBC Event Center management along with Chartwells will determine the number of stands that will be open at each event.

FEATURES FOR GUESTS WITH ACCESSIBILITY NEEDS
All entrances to the lobby level of the arena are wheelchair accessible. Designated accessible parking is available in front of the Event Center. There are two passenger elevators available inside the Event Center as well. Accessible seating is located throughout the arena bowl and can be accessed from the concourse.
ARENA CAPACITY OPTIONS

**CENTER STAGE SEATING**
- Floor Capacity: 728  
- Lower Level Capacity: 2,220  
- Upper Level Capacity: 1,972  
- TOTAL: 4,900

**FLOOR SEATING**
- Floor Capacity: 780  
- Lower Level Capacity: 2,140  
- Upper Level Capacity: 1,972  
- TOTAL: 4,952

**GA FLOOR SEATING**
- Floor Capacity: 1,000  
- Lower Level Capacity: 2,140  
- Upper Level Capacity: 1,972  
- TOTAL: 5,112
ARENA CAPACITY OPTIONS

HALF HOUSE SEATING
- Floor Capacity: 338
- Lower Level Capacity: 1,568
- Upper Level Capacity: 1,625
  TOTAL: 3,531

BASKETBALL SEATING
- Floor Capacity: 318
- Lower Level Capacity: 2,440
- Upper Level Capacity: 2,172
  TOTAL: 4,930

ARENA CAPACITY OPTIONS
ARENA FLOOR DIMENSIONS

MAXIMUM SEATING
Retractable seating fully extended and used for seating.
73’ x 149’
10,877 sq. ft

MAXIMUM FLOOR SPACE
Retractable seating fully pushed back for more floor space.
112’ x 167’
18,704 sq. ft

EASY ACCESS TO FLOOR FROM CONCOURSE
Retractable seating fully pushed back except end section for easy floor access.
112’ x 149’
16,688 sq. ft.
VENUE PARTNERS

HOTELS / TRANSPORTATION

PREFERRED HOTEL
829 Elkridge Landing Rd.
Linthicum, MD 21090
Contact: Michelle Thompson
410.850.0600

1110 Old Elkridge Landing Rd.
Linthicum Heights, MD 21090
Contact: Marian Hrab
443.577.2300

1301 Winterson Rd.
Linthicum Heights, MD 21090
Contact: Kevin Murnane
410.850.5666

1734 W. Nursery Rd.
Linthicum, MD 21090
Contact: Melissa McBean
410.859.2333

BWI LOCATION
1020 Andover Rd.
Linthicum Heights, MD 21090
Contact: Lauren Marchitelli
410.691.1001

ARUNDEL MILLS LOCATION
7539 Teague Rd.
Hanover, MD 21076
Contact: Justine Dzemyan
410.694.9500

TRANSPORTATION
6809 Ritchie Hwy.
Glen Burnie, MD 21061
Contact: Kerry Bayline
410.768.1148

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ZBEST WORLDWIDE
TRANSPORTATION SERVICES
RESTAURANTS

Buffalo Wild Wings – Arundel Mills
7000 Arundel Mills Circle #3
Hanover, MD 21076
410.379.0333

Chick-fil-A – Ingleside
5668 Baltimore National Pike
Catonsville, MD 21228
Contact: William Barge
410.788.4063

Jason’s Deli - Columbia
8874 McGaw Rd.
Columbia, MD 21045
Contact: Pete Mangano
443.465.5628

The Greene Turtle
7556 Teague Rd. Suite 100
Hanover, MD 21076
Contact: Mike Berger/Tom Finn
410.799.5001

PEACE A PIZZA
Gourmet Style Pizza
15 Melor Ave.
Contact: Sally Grace
410.747.2255

Jason’s deli
5520 Research Park Drive #107
Catonsville, MD 21228
410.455.5222

Chick-fil-A – Ingleside
5668 Baltimore National Pike
Catonsville, MD 21228
Contact: William Barge
410.788.4063