

Entergy Working to Improve Reliability in Navasota

Recently, Entergy Texas has experienced several outages due to an infestation of vultures in a substation in Navasota. We understand outages can cause an inconvenience, and we are working hard to address this issue.

Wildlife presents a problem for operating electrical equipment. Wildlife can cause outages, and can be difficult to remove. This particular species of vulture is protected by law, which limits Entergy's options to remove the birds. Entergy is currently using several devices that create loud noises that helps force the birds from the substation.

Additionally, we will be adding spikes on flat surfaces in the substation to prevent roosting. This action we believe will cause the birds to locate elsewhere.

We are committed to providing reliable service to our customers, and will continue to work to address this situation until it is solved.

For more information regarding this particular issue, please contact: Ronnie Hale, Entergy Customer Service Representative, at (936) 870-5499.