

HALL OF FAME

RESORT & ENTERTAINMENT CO.

CAREER OPPORTUNITY:

INFORMATION TECHNOLOGY (IT) SYSTEMS ADMINISTRATOR

Job Summary:

The **Information Technology (IT) Systems Administrator** at Hall of Fame Village powered by Johnson Controls (the "Destination"), a subsidiary of the publicly traded Hall of Fame Resort & Entertainment Company (the "Company" / NASDAQ: HOFV, HOFVW), will be primarily responsible for maintaining, repairing, upgrading, and managing internal office systems and providing desktop and SaaS application support for roughly 30 users. The role requires a high degree of self-management and drive, and comes with the potential for future management of team members.

Primary Responsibilities:

- Lead the design review, alignment, implementation, and security configuration of network equipment
- Manage and implement domain policy, enforcement, and security of machines and services joined to domain/identity management platform
- Manage backup technologies and services employed to maintain business continually across all user groups
- Perform asset management of IT devices and End User machines
- Use ticketing system to accomplish timely and accountable desktop and application support, providing analytics on root causes and areas of improvement
- Develop and expand Standard Operating Procedures, providing for the stewardship of policy and security practices
- Specify and purchase appropriate computing devices for end users, aligning on spending requirements with the Finance team
- Forecast replacement and maintenance needs and budgets
- Dispose of electronic waste properly, including management of applicable contracts
- Support the selection and implementation of new systems, which could include CRM and financial systems
- Other duties as assigned

Core Competencies:

- **Vision and Strategic Thinking:** Addresses issues preemptively, thinks strategically, and anticipates needs and priorities.
- **Entrepreneurship:** Champions innovation and encourages new ideas. Builds momentum to get things done by communicating clearly and consistently. Acts decisively. Helps others to successfully manage organizational change. Recognizes successes and informed risk-taking.
- **Integrity:** Is ethical and honest in all dealings. Keeps confidences and is highly responsible in managing strictly confidential information. Treats others fairly and equitably. Delivers what is promised. Is respected by others.
- **Accountability for Results:** Sets goals and high standards to accomplish these goals. Follows through on all commitments. Has a sense of direction and keeps focused, but knows when to be flexible and adapts accordingly. Maintains a positive attitude despite stress, frustration and ambiguity; recovers quickly from disappointments and setbacks. Questions how things were done in order to develop ways to do things more efficiently. Encourages diverse thought and welcomes contributions.
- **Relationship Management/Collaboration:** Builds, maintains, and values positive relationships inside and outside the organization. Allocates effort to understanding and meeting needs of customers and targeted prospects, The NFL, Pro Football Hall of Famers, and community leaders.

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Assists others in accomplishing their goals. Communicates effectively and speaks and writes clearly. Listens and values contributions of others.

- **Learning Agility:** Learns technology, new systems, and processes to improve job proficiency. Inspires and encourages others to learn and grow in their careers.
- **Coaching and Development:** Encourages and inspires others' development and growth while also working to improve themselves. Conveys high expectations both of themselves and for others. Regularly provides helpful guidance and advice and appreciates the opportunity to grow when receiving the same.
- **Execution:** Ability to take plans and successfully execute against them.

Required Knowledge, Skills, & Desired Qualifications:

- Bachelor's degree in Information Systems / Technology
- 8-10 years of IT experience
- Experience working with, Office 365, Onedrive, and in a SaaS environment required
- High degree of flexibility, excellent communication skills (in writing and in person) are required
- Must have the ability to build relationships and gain the trust of both internal and external stakeholders
- Must reside or relocate to the Canton, Ohio area

Benefits:

- Medical Insurance
- Dental & Vision
- Life Insurance
- STD/LTD
- 401K
- Supplemental Insurance

Contact:

To apply for this position, please email resume to Lisa.Gould@HOFVillage.com

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ABOUT HALL OF FAME RESORT & ENTERTAINMENT COMPANY

The Hall of Fame Resort & Entertainment Company (NASDAQ: HOFV, HOFVW) is a resort and entertainment company leveraging the power and popularity of professional football and its legendary players in partnership with the Pro Football Hall of Fame. Headquartered in Canton, Ohio, the Hall of Fame Resort & Entertainment Company is the owner of the Hall of Fame Village powered by Johnson Controls, a multi-use sports, entertainment, and media destination centered around the Pro Football Hall of Fame's campus. Additional information on the Company can be found at www.HOFREco.com.

ABOUT HALL OF FAME VILLAGE POWERED BY JOHNSON CONTROLS

Hall of Fame Village powered by Johnson Controls, a Hall of Fame Resort & Entertainment Company Destination, is a mixed-use sports, entertainment, and media destination located in a 200-acre tourism development district in Canton, Ohio. The Pro Football Hall of Fame Museum will serve as the heart of the Hall of Fame Village powered by Johnson Controls campus, surrounded by the varied components being built around it. In total, there will be ten additional components that will shape the landscape of George Halas Drive. This once-in-a-lifetime project and company builds upon the Pro Football Hall of Fame's mission, values, and vision positioned as "The Most Inspiring Place on Earth!" for all those who will play the Game, played the Game, and love the Game.

Today, Hall of Fame Village powered by Johnson Controls includes two active components, the National Youth Football & Sports Complex and Tom Benson Hall of Fame Stadium, and the infrastructure to support additional expansion plans. Tom Benson Hall of Fame Stadium is a 23,000 seat, best-in-class, sports and entertainment stadium which hosts the Hall of Fame Game (always the first nationally televised NFL game of the season), the Hall of Fame Enshrinement for NFL players, and the Concert for Legends (hosted previously by Tim McGraw, Maroon 5, and Imagine Dragons), as well as the football programs of Canton McKinley High School and Walsh University, the Black College Football Hall of Fame Classic, and many more events year-round, quickly becoming an elite entertainment venue for the region. Additional information on the Company can be found at www.HOFVillage.com.

Hall of Fame Resort & Entertainment Company and its subsidiaries are equal opportunity employers.