



JOB TITLE: BANQUET SERVER

LYNNWOOD CONVENTION CENTER (LYNNWOOD, WA)

**DEPARTMENT:** FOOD & BEVERAGE

REPORTS TO: BANQUET MANAGER

FLSA STATUS: HOURLY/NON-EXEMPT

• Free Parking Paid Sick Leave 401k participation flexible shifts

## **SUMMARY:**

THE LYNNWOOD CONVENTION CENTER STRIVES TO PROVIDE EXCELLENT GUEST SERVICE THROUGH OUR CORE VALUES, ATTITUDE, COMMUNICATION, KNOWLEDGE AND ANTICIPATION. AS A MEMBER OF THE LYNNWOOD CONVENTION CENTER TEAM, WE ARE LOOKING FOR TALENTED FOLKS WHO MODEL THESE VALUES IN THEIR WORK BEHAVIOR, DECISION MAKING, PERSONAL CONTRIBUTIONS AND GUEST INTERACTIONS. WE INVITE YOU TO JOIN OUR TEAM AND SHOW YOUR AFFINITY FOR GUEST SERVICE, AND WORK ALONGSIDE OTHERS WHO HAVE THE SAME SHARED VALUES AND COMMITMENT TO EXCELLENCE.

## RESPONSIBILITIES:

- PROVIDE FINE DINING LEVEL FOOD AND BEVERAGE SERVICE TO GUESTS FOR ALL EVENTS CONSISTENT WITH LCC STANDARD OF SERVICE.
- INITIATE AND MAINTAIN FRIENDLY AND PROFESSIONAL CONTACT WITH GUESTS ENSURING THAT ALL NEEDS AND ANTICIPATED AND MET. MUST EXCEED GUEST EXPECTATIONS FOR CUSTOMER SERVICE.
- SETUP AND MAINTAIN FOOD AND BEVERAGE STATIONS IN VARIOUS LOCATIONS THROUGHOUT THE BUILDING CONSISTENT WITH LCC STANDARDS OF SERVICE.
- Maintain and control inventory for food and beverage stations.
- Maintain all event areas and front of house staging areas in a tidy and organized manner.
- PARTICIPATE IN BOTH SETUP AND CLEAN UP OF FOOD AND BEVERAGE SERVICE ITEMS.
- Must be able to work responsibly with limited supervision at times.

## QUALIFICATIONS:

- An understanding of food and beverage service operations and fine dining standards of service.
- Effective communication skills suited for a formal, professional environment.
- ABILITY TO FUNCTION AS A TEAM PLAYER AND TO HELP FELLOW STAFF MEMBERS WHEN NECESSARY.
- A STRONG COMMITMENT TO EXCEPTIONAL CUSTOMER SERVICE.
- Must hold or obtain upon hiring a Washington State Food Workers Card and a MAST Permit Class 12/13.
- ABILITY TO WORK LATE NIGHT AND WEEKEND SHIFTS.
- MINIMUM OF 1 YEAR OF FOOD SERVICE EXPERIENCE.
- Must be able to carry a serving tray and lift 35 lbs.

To Apply: Please follow the link below or copy into a browser

HTTPS://RECRUITING.ADP.COM/SRCCAR/PUBLIC/RTI.HOME?C=1152751&D=EXTERNALCAREERSITE&R=50004780609

SMG IS AN EQUAL OPPORTUNITY/AFFIRMATIVE ACTION EMPLOYER, AND ENCOURAGES WOMEN, MINORITIES, INDIVIDUALS WITH DISABILITIES, AND PROTECTED VETERANS TO APPLY. VEVRRA FEDERAL CONTRACTOR.