

Updated: September 18, 2020

Summary

This document is intended to provide an overview of specific rules and regulations in regards to ICE RENTALS and ICE USAGE that will be implemented by the Meridian Centre in order to safely use the facility during the COVID-19 Pandemic. The rules and regulations within this document have been developed following the guidelines and protocols of the Government of Ontario and local Public Health. It is the responsibility of the renter of the ice to disseminate the information to all of their participants and to ensure that all participants understand the protocols in place and what to expect before arriving at the facility.

Requirements:

- Mask/Face Coverings –required at point of entry and must be worn in all public spaces except on the ice surface.
- Physical Distancing- maintain 2 metres (6ft) in all public spaces except on the ice surface. Public spaces included lobby, hallways, washrooms, dressing rooms, designated skate on/off areas, spectator view areas and arena parking lot.

Gather Limits:

- Maximum of 50 people allowed this includes participants, spectators, coaches, referees etc.
- We expect the organizer of each ice hour to enforce this within your group
- Prolonged or deliberate contact while playing sports is not permitted

Entry to Facility

- Entry will be through the <u>Main Lobby (Box Office)</u>, directional signage will be in place and must be followed. Masks or face coverings must be worn to enter the building. Hand sanitizer to be used upon entry. Social distancing to be maintained, both inside and outside of the venue while participants await their screening, including in the parking lot.
- All participants are encouraged to arrive at the facility dressed, with the exception of <u>skates</u> and (helmet and gloves). Where a participant requires assistance tying skates, one guardian may assist and then exit the building immediately.
- Entrance will be permitted 20 minutes prior to rental to begin check in at the Main Lobby screening area. Participants arriving earlier must wait outside. Once check in is completed the doors will be locked until the next rental. There will be no re-entry if you choose to leave.
- Change rooms will have a maximum of 12 to allow physical distancing. No showers will be available at this time.
- Each organization/permit holder/convener who is utilizing the facility must conduct passive screening of all participants and spectators prior to being allowed entry. If an organization or renter does not have a screening tool they can utilize the self-assessment app which can be found at https://covid-19.ontario.ca/self-assessment/ or the Niagara Region Screening tool https://www.niagararegion.ca/health/covid-19/pdf/screening-tool-colour.pdf
- Youth Associations will be provided with a table in the lobby area to screen participants and spectators as they enter the arena.
- Youth Associations must maintain a contact list (name, phone number and email) for contact tracing purposes. The facility will not ask for this information unless required by Niagara Public Health in case of a positive test and contact tracing is required.

- Adult and private rentals must provide a contact list (name, phone number and email) for
 contact tracing to the Meridian Centre 24 hours prior to the rental. You can email the list to
 rentals@meridiancentre.com. This list will be used to check players into the arena by the
 permit holder or Meridian Centre staff. Players not on the list will not be granted access. These
 lists will be kept secured after check in and this information will not be accessed unless required
 by Niagara Public Health in case of a positive test and contact tracing is required.
- Adult Leagues must refer to the Meridian Centre's Return to Play Adult League Hockey for additional policies and procedures.
- Meridian Centre staff will be present at the Entrance and Exits to help educate patrons during check in, and that facility guidelines are being followed and to make sure maximum numbers are not exceeded.
- Sanitize hands upon arriving at the arena, before and after leaving the ice surface.
- Participants will be asked to follow the directional signage to the change rooms/designated skate on/off area and ice area. Players are to stay in their rooms until staff have notified them that the ice is ready. They will then proceed onto the ice through the designated ice entry point in a physical distanced format. See Appendix 1 - Participant Entry Directional Flow
- Spectators will be allowed into the arena approximately 5 minutes prior to Ice Rental and must be included on the screening list.
- There is NO warm-ups in the facility.
- Player benches and penalty boxes are available for use provided social distancing is maintained.
- Absolutely NO SPITTING anywhere in the facility.
- Water bottle fill stations are available in dressing rooms. Sharing of water bottles is prohibited.
- At this time there will be no keys provided for locking change rooms. If a group would like a room locked, they will need to notify facility staff.

Exiting the Facility

- Participants who just exited the ice surface have 15 minutes to change and exit the facility following the exit signage.
- No player is allowed to exit the change room until the other players have fully entered the ice surface.
- Participants will be asked to follow the directional signage from the change rooms/designated skate on/off area to the exit.
- When leaving the facility sanitize your hands.

Spectators

- It is recommended that 1 spectator per participant is allowed into the venue to a <u>maximum</u> of 20 spectators provided that the 50-person total gathering limit is not exceed.
- Spectators must remain outside the venue and will be escorted to the spectator area 5 minutes prior to the ice rental start time.
- All spectators must ware a mask or face covering at all times while in the venue.
- Youth Associations must collect contact tracing information for all spectators, ensuring spectators have been screened and that capacities are not exceeded.
- At the end of the ice rental time, spectators will exit following staff direction and directional signage.
- See Appendix 2 Spectator Directional Flow

Washroom

The event level washrooms will be open with occupancy limits in place to promote physical distancing.

Concession

The Concession will remain closed for the reopening. Outside Food and beverage will be NOT be permitted in the facility.

Cleaning

Facility staff will be cleaning and sanitizing the Meridian Centre following the VenueShield program. Change rooms, players benches, and penalty box will be sanitized after every use. Public washroom cleaning and sanitization frequency will be increased. There also will be a cleaning of high frequency touch points several times per day.

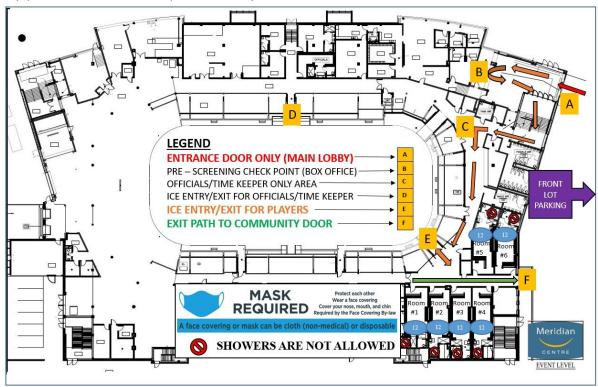
About VenueShield

The Meridian Centre is managed by ASM Global on behalf of the City of St. Catharines. ASM Global is the world's leading venue management and services company, has created VenueShield, a comprehensive and best-in-class program, that is being deployed at more than 325 ASM Global facilities around the world, providing the highest levels of cleanliness and safety, all in partnership with leading medical professionals, industry experts and public health officials. VenueShield will provide the most advanced hygienic safeguards that serve ASM Global's clients, guests, staff, teams, talent, and all other visitors.

Booking Facility

To rent the ice, email rentals@meridaincentre.com or call 905-684-8400 ext 6354.

Appendix 1 - Participant Entry Directional Flow



Appendix 2 – Spectator Directional Flow

