

Position Title: Retail Cashier (multiple positions anticipated)
Department: Storrowton Village Museum and Agriculture – Farmer's Market
Position Type: Casual (The Big E only)

Position Summary

The Eastern States Exposition is looking to fill multiple casual positions during The Big E (September 13-29, 2019) at both The Shops at Storrowton and The Farmers Market. We are looking for an accountable cashier to process all cash transactions accurately and efficiently in accordance with established policies and procedures. Duties and responsibilities of the cashier will include greeting customers when entering or leaving our shops, maintaining a clean and tidy checkout area and restocking inventory.

Position Responsibilities

- Operating the cash register and handling cash transactions with customers
- Operating the credit point of sale system
- Issuing receipts
- Communicating with the supervisor regarding any customer concerns including but not limited to product questions, refunds, damaged merchandise, etc.
- o Greeting customers when entering or leaving shops
- Maintaining clean and tidy checkout areas
- Bagging, boxing or wrapping packages
- Restocking inventory as needed
- Pleasantly dealing with customers to ensure satisfaction
- o Sharing the educational mission of the organization with customers

Position Requirements

- Must be 18 years old by date of hire
- High school degree or GED
- Basic familiarity with electronic equipment (e.g. cash register, POS systems, etc.)
- o Must be able to climb stairs multiple times throughout shifts
- Must be able to lift and move a minimum of 25lbs
- o Strong communication and time management skills
- Customer satisfaction-oriented
- Attention to detail and mathematical skills
- Sense of humor and ability to have fun while maintaining a professional atmosphere

To Apply:

Please fill out our online application form - <u>http://tinyurl.com/BigEemployment</u> - and include your resume. Only completed applications that include a resume will be considered. Positions are open until filled. Questions regarding the application process can be addressed to <u>employment@TheBigE.com</u>.

Eastern States Exposition (ESE) is a not-for-profit corporation committed to excellence in providing year-round opportunities for the development and promotion of agriculture, education, industry and family entertainment while preserving our New England heritage.

ESE is an Equal Employment Opportunity employer and does not discriminate on the basis of sex, race, creed, religion, color, national origin, ancestry, age, physical or mental disability or handicap, pregnancy or pregnancy-related condition, veterans or military status, sexual orientation, gender identity or expression, transgendered status, results of genetic testing, or any membership in any group protected by applicable laws.

Please note: during fair time operations, including pre- and post- fair operations certain positions may be exempt from overtime based on an overtime exemption through the Commonwealth of Massachusetts.