



Position Title: Gate Security (multiple positions anticipated)

Department: Public Safety & Security

Supervisor: Sergeant

Position Type: Casual (The Big E only)

Position Summary

Gate Security team members play a critical role in the safety of those attending and working at the Big E by ensuring that all those entering are consistently screened upon entrance to the grounds.

Position Responsibilities

- Conduct entrance screening and inspections according to security requirements, contraband and safety concerns, including checking bags and wandering.
- Politely, professionally, and consistently communicate screening procedures to customers and ensure that restricted items are not permitted into the venue.
- Provide exemplary customer service
- Monitor crowd activities and immediately report any suspicious behavior
- Complete other safety-related tasks as assigned

Position Requirements

- Must be 18 years old by date of hire
- High school degree or GED
- Strong communication skills
- Customer satisfaction-oriented
- Willingness to work outside in variable conditions
- Ability to take direction, demonstrate flexibility with shifting priorities
- Ability to work for prolonged periods
- Sense of humor and ability to have fun while maintaining a professional atmosphere

To Apply:

Please fill out our online application form - <http://tinyurl.com/BigEemployment> - and include your resume. Only completed applications that include a resume will be considered. Positions are open until filled. Questions regarding the application process can be addressed to employment@TheBigE.com.

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Please note: during fair time operations, including pre- and post-fair operations certain positions may be exempt from overtime based on an overtime exemption through the Commonwealth of Massachusetts.