



Position Title: Ticket Seller (positions anticipated)

Department: Admissions

Supervisor: Admissions Supervisor

Position Type: Casual – The Big E only

Position Summary

Ticket Sellers are one of the first points of contact with the fairgoer. Ticket Sellers are stationed in temperature controlled booths and complete cash and credit card transactions for general admission ticket sales.

Position Responsibilities

- Selling gate admission ticket to the general public via ticket booths at the entrances
- Assist guests at the ticket booth windows and resolve issues/problems
- Familiarize self with all applicable discount admission days and times
- Answer basic questions regarding the fair
- Reconcile money received

Position Requirements

- Excellent customer service ability
- Must be at least 18 years old
- Ability to sit for extended periods of time
- Basic familiarity with electronic equipment (e.g. cash register, POS systems, touch screen electronic devices, etc.)
- Cash handling and mathematical skills

To Apply:

Please fill out our online application form - <http://tinyurl.com/BigEemployment>. Positions are open until filled. Questions regarding the application process can be addressed to employment@TheBigE.com.

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Please note: during fair time operations, including pre- and post-fair operations certain positions may be exempt from overtime based on an overtime exemption through the Commonwealth of Massachusetts.