

Utah State Fair Corporation  
COVID-19 SAFETY AND HEALTH GUIDELINES

The safety of our guest and employees is our highest priority. The following guidelines were created using the latest guidelines from the United States Center of Disease Control (CDC) local and state health departments and leading industry experts.

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## Guest Requirements:

- **Face Coverings:** Face mask must be worn by all guest while on the grounds **per order of Salt Lake County face mask mandate.**
- Guest are required to practice social distancing
- Guest experiencing symptoms of Covid-19 are not permitted onto the grounds and should immediately contact their local care provider.
- Secure a digital ticket in advance of attending

## Ticketing & Box Office

- **Digital Tickets:** Events are required to use digital tickets for entry into the event, paper tickets are strongly discouraged. We currently use **AXS mobile or e-ticket** digital tickets
- The box office will be open for walk up ticket sales and ticket disputes. **Day of event only**
- **Box Office staff:** must wear the proper PPE including vinyl or latex gloves and face mask.
- **Payment Method:** touchless payment terminals for all transaction, cash will be accepted but strongly discouraged.
- **Signature:** The POS system will not collect guest signatures for purchases, we will utilize PIN # and touch to pay. Versus credit purchases.
- **Ticket lines** will be clearly marked ensuring guest are reminded that we require 6 feet of space in-between customers or household groups for social distancing.

## Days of 47 Arena Events

- All Fair Corporation safety procedures and practices apply to events held inside the Days of 47 Arena
- **Digital Tickets:** Events are strongly encouraged to use digital tickets for entry into the event, paper tickets are strongly discouraged. We currently use AXS mobile or e-ticket digital tickets

- **Contact tracing;** the personal contact information for each individual who purchased a ticket must be collected and made available. Their contact information will be made available to the SLCO Health department when requested.
- **Assigned Seating:** Seating will be assigned seating only. We will utilize our proprietary **POD** seating software to assign seats. Seats will be blocked and removed from inventory preserving a 6' diameter of open social space for ticket holders. The system seating arrangements must be in compliance with local health department guidelines. See Utahcovid.com for the latest guidelines. **Note\*\* Family groups cannot exceed 10 individuals.**
- **ADA:** wheel chair and companion seating is available on the gold buckle level
- **Capacity:** The event cannot exceed local and state health department guidelines
- **Restrooms:** Every other stall and or hand washing sink that is not physically separated with a full size barrier will be placed out of order ensuring adequate social distancing. Hand sanitizing stations will strategically be placed adjacent to restrooms
- Rest rooms will be sanitized nightly. High contact areas will be wiped periodically throughout the event.

### Entry & Gate Procedures

- **Hours:** Event organizers are strongly encouraged to open the gates earlier eliminating long lines of guest waiting to enter
- **Ticket Scanners:** will wear PPE masks, gloves to scan tickets – exchanging tickets or tearing the ticket practice should be eliminated or minimized.
- **Bag checks:** are still necessary, but the bag should be held by the patron and moving objects when necessary, inside the bag should also be done by the customer
- **Metal detectors:** Hand wands are fine. Security must wear face mask and gloves. Our staff will **never touch the guest and or belongings.** Employees will routinely change their gloves and mask
- **Pockets:** Guest will empty their pockets into a disposable tray for inspection. The tray will be disposed of after each guest.

### **Guest with Special Needs**

- Patrons will be subject to hand wand for search and bag checks.

### **Athletes, Artist, Performers, Announcers, , ETC**

- **Health Screening:** performers must complete and submit a Covid-19 health and welfare questionnaire form and take a temperature check **daily** before being allowed into the facility. A different colored wrist band will be issued each day to individuals after they meet the aforementioned requirements.
- **Health concerns:** Individuals who exhibit symptoms will not be allowed into the facility. And be asked to self-quarantine for 14 days or secure a Covid-19- test that confirms they are Covid-19 negative.
- **Contact tracing:** the daily questionnaire will also allow us to collect contact information
- **Social Space Bubble:** Announcers, performers, catering, support staff will be restricted to their specific area. This will reduce the chance of community spread.
- **Face covering:** must be worn when not performing. Announcers, bull fighters, specialty acts, must wear a mask when not performing. And must maintain safe social distance when performing!
- **Stage sanitation:** the stage, chairs tables and all equipment must be properly disinfected and sanitized in between events.
- **Family members:** Guest of performers and contestants are not permitted in 2020.
- **Consequences:** Vendors, concessionaires, performers, entertainers who fail or neglect to adhere to Fair Corporation Safety plans and procedures will be escorted off the property and banned from future events.

### **Hospitality Building, Medical Center**

- **Common areas:** Will be cleaned periodically throughout the event with a sanitizer.
- **Restrooms and showers** will be electrostatically sanitized nightly. And wiped with sanitizer frequently throughout the event.

- **Medial Center:** will be cleaned often during the event and electrostatically sanitized nightly. All contact surfaces will be sanitized frequently during the event.
- **Meals:** Contestant and performer meals will be pre made grab and go. Seating will be socially spaced (OUTSIDE)
- **Consequences:** Vendors, concessionaires, performers, entertainers who fail or neglect to adhere to Fair Corporation Safety plans and procedures will be escorted off the property and possibly banned from future events.

## Parking

- **Payment:** The preferred method of payment is cashless. However, cash will be accepted.

## Concessionaires – Food and Beverage Service

- **Health Screening:** vendors must complete and submit a Covid-19 health and welfare questionnaire form and take a temperature check **daily** before being allowed into the facility. A different colored wrist band will be issued each day to individuals after they meet the aforementioned requirements.
- **Health concerns:** Individuals who exhibit symptoms will not allowed into the facility and be asked to self-quarantine for 14 days or secure a Covid test that confirms they are Covid-19 negative.
- **Contact tracing:** the daily questionnaire will also allow us to collect current contact information
- **Food Ordering:** Pre-ordering food and pick-up window will be available to public through an online system or app platform is the preferred method. Vendors can also take orders in line or at the register. Social space signage must be prominently displayed.
- **Plastic sneeze Barriers:** Concession stands that operate with counters in front of their trailer must have [Plexiglas](#) installed between their cashiers and public and cashiers must be layout in the counter with 6 feet distance between each station
- **PPE:** Vendors interacting with public are required to wear masks or face and use gloves.

- **Condiments:** Condiments, napkins, and silverware when needed should be provide in sealed packages. Bulk condiments are strictly prohibited.
- **Hand held food:** Corndogs and other hand held food items should be half-wrapped when handled to customer to avoid hand to hand contact
- **Food Pick up:** At the pick-up window customer must pick-up their order from the counter – the employee will place the order on the counter to be picked-up by customer avoiding hand to hand contact
- **Purchasing:** Cash transactions will be discouraged throughout the park including the food stands.
- **Credit Card Machines:** Credit Card POS screens and devices that are facing customer should be installed to avoid handling the customer’s credit card. The POS screens must be sanitized after each use. AND be sanitized at shift or a change in cashiers. Reminder all customer facing employees must wear the proper PPE including gloves and face mask.
- **Touchless payment options:** will be encouraged using social media and signs around the Fair by concession stands
- **Consumption:** Guest will not be permitted to walk around with mask lowered to consume food. Ample seating and or areas will be strategically located eliminating the need to walk and eat.
- **Seating:** areas will be spread out providing ample social distance space. The tables and benches will be cleaned and sanitized after each use.
- **Concessions trailer:** food trailers or food truck must be carefully cleaned and sanitized repeatedly throughout the event and at after closing and prior to opening
- **Spacing:** Concessions trailers or food trucks will be placed 15-20 feet apart from each other and when possible farther apart to facilitate queuing lines and social distance space. Social distance signage will be placed reminding guest of our social distancing rules.
- **Re-stocking:** Fairpark will co-ordinate with concessionaires to fulfill their food and supplies needs. ALL suppliers will be required

to take a self-medical evaluation and temperature check before being allowed into the facility. Deliveries will occur off hours only!

- **Collector** Cups: Refill cups programs are prohibited at all 2020 events
- **Self-serve:** all self-serve food and beverage stations are prohibited for all 2020 events
- **Consequences:** Vendors, concessionaires, performers, entertainers who fail or neglect to adhere to Fair Corporation Safety plans and procedures will be escorted off the property and possibly banned from future events.

## FOOD COURTS/STANDS

- **Number of vendors:** The number of vendors will be reduced by 50% to allow social distance between employees, safe storage, improve cleanliness, and queuing lines observing the 6 feet rule between customers
- **Hand washing stations:** Hand washing stations will be positioned inside each vendor stand to limit interaction between different operators in the commissary area.
- **Seating:** Seating will be spread further apart, and a larger area will be provided for guest to safely enjoy their food. Household groups greater than 10 is not permitted.
- **Sanitation:** Tables and seats will be cleaned and sanitized after each use
- **Hand Sanitizers:** Will be strategically placed in all seating areas.
- **Inside dining:** Guest capacity will be reduced by 75% inside the cafeteria building seating will be socially spaced. Tables and chairs will be sanitized after each use.
- **Consumption:** Guest will not be permitted to walk around with mask lowered to consume food. Ample seating and or areas will be strategically located eliminating the need to walk and eat.
- **Safety Plan:** All operators must share their safety plans with Fairpark Management prior to event
- **Consequences:** Vendors, concessionaires, performers, entertainers who fail or neglect to adhere to Fair Corporation

Safety plans and procedures will be escorted off the property and possibly banned from future events.

### **Free standing Beverage Stands**

- **Adult Beverages ID Checks:** stations should be properly equipped and “where applicable” utilize plastic glass to protect employees from coming in close contact with customers
- **Staff:** must wear masks or face covers along with gloves to scan IDs – customer should hold the ID while checked instead of handling it to the employee
- **Line management:** A reasonable amount of checking stations should be made available to avoid long lines, especially when social distance measures must to be practiced
- **Payment:** Same payment procedures used for food vendors should be practiced at beer stands
- **Guest interaction:** Drinks should be placed on the counter to be picked up by customer avoiding hand to hand contact
- **PPE:** All staff must wear masks and gloves at all times
- **Re-stocking:** Fairpark will co-ordinate with concessionaires to fulfill their food and supplies needs. ALL suppliers will be required to take a self-medical evaluation and temperature check before being allowed into the facility. Deliveries will occur off hours only!
- **Consequences:** Vendors, concessionaires, performers, entertainers who fail or neglect to adhere to Fair Corporation Safety plans and procedures will be escorted off the property and possibly banned from future events.

### **Restrooms & Facility**

- **Attendants:** Staff will monitor restrooms to limit number of users to 50% of design capacity at any one time.
- **Cleaning:** Staff will clean and sanitize after each use, high touch point areas (doors, restrooms, handrails, trashcans, etc.) will be sanitized frequently during the event.
- **Touchless:** Automatic soap, paper towel dispensers, and faucets are widely used on the campus and exclusive to the arena.

- **Nightly Sanitation:** All restrooms will be electrostatic sanitized nightly
- **The Days of 47 arena which stairs, and concourse area is power washed after each performance!**
- **Frequent touch points:** Will be cleaned and sanitized frequently during the event. And each night.

### Recycling and Waste Management

- **Containers:** All recycling and trash cans lids will be sanitized frequently closely monitored and sanitized throughout the event.
- **Recycling:** Green team and custodial crew must wear masks and gloves

### Vendor Set up

- **Registration:** Vendors will be contacted via email and phone call to schedule their appointments for set up
- **Passes:** Vendor passes and parking passes will be sent via certified
- **Check-in station:** will be clearly marked for each event.
- **Staff:** Multiple attendants will be used to check-in the vendors to provide necessary breaks and meet demands and minimize large groups from assembling.
- **PPE:** The attendants will wear masks and gloves
- **Cashless:** No cash transactions will be accepted, all vendors must acquire insurance, electrical and extra passes online via the vendor portal
- **Social distance:** must also be exercised when queuing lines as they wait for their turn, respecting 6 feet distance between them
- **PPE STAFF:** Fairpark electrician and operations team must to wear masks and gloves when coming to close contact with vendors and their equipment
- **Consequences:** Vendors, concessionaires, performers, entertainers who fail or neglect to adhere to Fair Corporation Safety plans and procedures will be escorted off the property and possibly banned from future events.

## Commercial Exhibitors/Sponsors

- **Staff levels:** A maximum of 2 people will be allowed per 10x10 booth – including booth attendant
- **Cashless:** Encourage cashless transactions between vendors and public
- **Hand sanitizers:** will be strategically placed around the buildings and outside nearby booths
- **Social Distancing:** Customers will be prohibited from physically entering the booths
- **Capacity:** Building capacity will be monitored and regulated by Fairpark staff at each entrance.
- **Way movement:** the fair will implement a ONE-WAY traffic system in the buildings with proper signage and arrows marked on the floors or at eye level
- **Consequences:** Vendors, concessionaires, performers, entertainers who fail or neglect to adhere to Fair Corporation Safety plans and procedures will be escorted off the property and possibly banned from future events.

## Event Staff and Operations

- **Health Screening:** all staff must complete and submit a Covid-19 health and welfare questionnaire form and take a temperature check **daily** before being allowed into the facility. A different colored wrist band will be issued each day to individuals after they meet the aforementioned requirements.
- **Health concerns:** Individuals who exhibit symptoms will not be allowed into the facility. And be asked to self-quarantine for 14 days or secure a Covid test that confirms they are Covid-19 negative.
- **Contact tracing:** the daily questionnaire will also allow us to collect contact information
- **Staff:** all staff must wear mask at all times when on the grounds.
- **Way movement:** Utilize a ONE-WAY traffic lane throughout the Fair park for vendor set up

- **Signage:** Covid19 SAFETY MESSAGES will be placed at all entrances, exits, food stands, restrooms, and strategically throughout the facility.
- **Way Movement:** utilize our APP to help with locate restrooms, concession stands, beer, beverage, vendors, SPONSORS and attractions –
- **Hand Sanitizer:** Place hand sanitizing and hand wash stations at strategic locations all across the park F&B stands, ticket booths, restrooms, sponsor tents and lounges, vendor area ETC.
- **Attendant:** position an elevator operator for all Grand building events, their function will be to monitor and control traffic
- **Signage:** New signage should be displayed throughout the grounds, parking area to educate and promote the use of face mask education and health safety awareness – like how many people should enter the elevator, etc.

### **Carnival and Mid Way**

- **Rides:** All rides will be sanitized after reach cycle
- **Hand Rails:** will be sanitized frequently during the event
- **Social distance:** Social Distance reminders will be deployed in the lines
- **Fairpark:** All Fairpark aforementioned rules apply to the Carnival and Mid-Way
- **PPE:** Ride attendants will wear face mask at all times and gloves when interacting with guest. Gloves will be exchanged on a regular basis.
- **Tickets:** Tickets may be purchased using one of our cashless solutions. Note\* cash will be accepted.



